



logate

AGENDA

Registrations

8:00 - 9:00h

Program starts

9:00h

PROGRAM – DAY 1

Welcome remarks (~50min)

9:00 - 9:50h

Ivica Tatar,
Logate

Bartosz Ciokolowski,
Mastercard

Zorica Kalezić,
Central Bank of
Montenegro

Presentation

Jan Ceysens, Head
of Digital Finance
Unit, European
Commission

*online

PROGRAM – DAY 1

Module: Open Banking (~1h20min)

9:50 - 11:10h

Keynote presentation #1

Speaker: Ana Nives Radović, Bloxico - **From PSD2 to PSD3 - Open Banking Odyssey**

Keynote presentation #2

Speakers: May Polikarpova, GD Next & Ana Malaj, CRIF - **Open Banking: The journey from Compliance to Business**

Panel discussion #1: **Open Banking and Regulatory Reshaping**

- ✓ Nenad Petrović, Narodna Banka Srbije;
- ✓ Zorica Kalezić, Centralna Banka CG;
- ✓ Linardo Martinčević, Hrvatska Narodna Banka;
- ✓ Davide Michele Meo, CRIF

This panel is an opportunity to delve into the transformative journey from PSD2 to Open Banking, exploring the complexity of this financial revolution. From regulatory evolution to strategic adaptations by banks, from data privacy to international implications – the aim is to navigate the landscape of Open Banking, providing a deep dive into the world of APIs, fintech collaborations, security measures, and the future of financial services, while unraveling the impact and future of Open Banking on the global stage.

Moderator: Ana Nives Radović

Fintech Expert, Bloxico

Coffee break (~20 min)

11:10 - 11:30h

PROGRAM – DAY 1

Module: Payments (~1h05min)

11:30 - 12:20h

Panel discussion #2 **Digital first – new trends in payments**

- ✓ Nikola Milović Hipotekarna Bank;
- ✓ Bojan Burić, Director of Direct Channels, Erste Bank Montenegro;
- ✓ Mile Grbin, Director of Product and Digital Channels, NLB Bank Podgorica;
- ✓ Saša Škrgić, Director, Group - Cards, Addiko Bank AG

As technologies are evolving, so are consumer habits and expectations of payments being even more intuitive, accessible and secure – just think of mobile wallets. We are discussing current state of payment market in Montenegro and broader region, and uncovering the next steps in payment evolution.

Moderator: Mirjana Berić

Director, Solution Architect,
Mastercard

PROGRAM – DAY 1

Module: Data & AI in Finance (1h10min)

12:20 - 13:30h

Keynote presentation #3 - **How Banks Can Solve Operational Reporting Issues**

Nemanja Pavicević, Poslovna Inteligencija & Marija Dzida,
Eurobank Srbija)

In today's data-driven landscape, financial institutions are harnessing the power of information to revolutionize their operations, drive strategic decision-making, and enhance the customer experience. The "Data in Finance" panel promises an engaging discussion that delves deep into the transformative impact of data analytics, technology innovation, and regulatory compliance within the financial sector.

Panel discussion #3

- ✓ Sergey Kapustin, CKB Bank;
- ✓ Ivan Milašević ING Bank;
- ✓ Marija Džida, Eurobank Srbija;
- ✓ Miloš Miketić, Lovćen Bank

Moderator: Ivica Tatar

Co-founder and Chief Strategy Officer,
Logate

Lunch break (~1 hour)

13:30 - 14:30h

PROGRAM – DAY 1

Module: Digital Banking (~1h40min)

14:30 - 16:10h

Keynote presentation #4

(On)Going Digital: Digital Transformation of Hipotekarna Bank

Jovana Žugić, Hipotekarna Banka; Ana Perica, Dabar informatika;
Jevrosima Zogović, Logate

Keynote presentation #5

(Maja Mikic) * online - **How do (should) we use AI in banking?**

Panel discussion #4 **Digital Transformation: What's a hype and what's a must?**

- ✓ Ivica Tatar, Logate;
- ✓ Mile Grbin, NLB;
- ✓ Olena Gryniuk, SME Banking Club

Digital transformation is an iceberg within every financial institution. What bank clients see is just the tip of the iceberg. During this panel we will dive deep below surface.

Moderator: Ivan Vučinić

Member of the Management Board for IT & Operations,
CKB

Standup show (20min)

16:10 - 16:30

Marina Orsag

Cocktail reception

20:00 - 22:30h

Dress code: Business Casual

PROGRAM – DAY 2

Module: Customer Experience (~1h20min)

10:00 - 11:05h

Keynote presentation #6 **Data Governance & Customer Experience – Alpha to Financial Health Strategy**

Jevrosima Zogović, Logate & Danijela Vukoslavović, Erste Montenegro

Panel discussion #6 **Banking UX – is the good app enough for local clients?**

- ✓ Milos Nedeljković, Addiko Srbija;
- ✓ Vladimir Bošković, NLB Komercijalna;
- ✓ Dino Redžepagić, CKB Bank;
- ✓ Meaghan Johnson, Digital Magss

Banking perspectives of Western Balkan region - are clients demanding better UX and how loyal or indifferent are they? Maybe the tide already changed but we will know only after being stranded on the shore.

Moderator: Vladimir Pajović

Seasoned Banker, Strategy Adviser and entrepreneur

Coffee break + snacks (~20 min)

11:05 - 11:20h

PROGRAM – DAY 2

Module: New Business Models & Ecosystems (~1h20min)

11:20 - 12:40h

Keynote presentation #7

Megahan Johnson - **2023: Not Your Grandmother's Bank**

Keynote presentation #8

Deeptasree Mitra - **Banks and Embedded Finance - Pioneer the Future of Financial Services**

Panel discussion #7 **Bank of the Future - New Business Models & Partnerships**

- ✓ Meaghan Johnson, Digital Magss
- ✓ Deeptasree Mitra, Deutsche Bank;
- ✓ Georgi Penev, Bulgarian Fintech Association;
- ✓ Deyan Radev, CEE Centre for Digital Finance

Today's digital banking is not only about the creation of a new digital platform but about the integration of new solutions and services into existing platforms and banking offers in the context of customer lives. Join our panel to discuss how partnerships enable new business models for digital banking.

Moderator: Olena Gryniuk

CEE Regional Director,
SME Banking Club

Closing remarks (~15 min)

Ivica Tatar

Coffee break + networking (~1h)



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